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Introduction

The Volume 2 in the Quality Assurance Handbook is divided in Sections. Each Lindström Group Product Category/ Subsidiary has its own section. This Section 2.3 explains the specific instructions for textiles in Product Category Washroom Services.

This part relates to what is included and what shall be used as support and reference material during the manufacturing process to ensure that all hygiene standards and expectations are met.

1. Definitions

In this section are defined the main terms used in this Quality Assurance Handbook Volume 2.3 Washroom Services.

1.1. Definitions of Product Categories

The product portfolio of Washroom Services consists of textile products rented to customers in Product Category Washroom Services. All products are meant for institutional customers. The products shall fulfil all requirements of safety in materials and in construction due the contact to the human body.

1.1.1. Cabinet Roll Towels

Product category Cabinet Roll Towels consist white 100 % cotton towel rolls in 2 widths.

2. Compliance Guidelines

All products supplied to Lindström shall conform to all international and national laws and standards, EN, GOST-R, etc., applicable in countries Lindström is offering his services. Whenever a product is aimed to be sold only on a certain geographical area the Supplier is informed about special requirements, if any.

In deliveries to the European Economic Area (EEA) the Supplier shall keep himself aware of the European Union REACH directive and keep himself updated about the list: Restriction of the use of certain hazardous substances (RoHS). The Supplier shall pay special attention to that the regulations in REACH are strictly followed during the entire production process.

The National Regulations for Russian Federation and EAEU Countries is found in Volume 1 of the Quality Assurance Handbook.

2.1. Certificates

The Supplier of products to Product Category Washroom Services shall maintain all his certificates, e.g. Oeko-Tex-100, BCSI, ECO-Label, ISO 9000, valid throughout the business relation. The Supplier shall provide Lindström with copies of non-manipulated renewed and new certificates without any separate request.

On request of Lindström the Supplier shall present the original documents.

3. Product Categories

3.1. Cabinet Roll Towels (CRT)

The Cabinet Roll Towels shall be manufactured according to specifications delivered by Lindström. All products shall be suitable for industrial wash. The measurements are always given for products before wash. The type of yarn to be used, the composition, weight and weave of the fabric shall not deviate from what is mentioned on the technical specification for each product. The physical properties of the product shall be fulfilled.

Cabinet Roll Towels shall be made of 100% Cotton yarn. The weight shall be 210 gr/m² +- 5 gr/m². The weave shall be Huckaback, Double Pick. Cabinet Roll Towels shall be bleached. The sizes are 21cm x 35 m and 27 cm x 40 m

4. Finishing and Packaging

The finished products shall be clean and neat, free from any soiling. Dirt or any mark shall be removed. From the stitched seams all thread ends shall be trimmed and removed.

4.1. Packaging and Delivery Instructions

The deliveries to Lindström shall be packed according to given instructions in carton boxes for transportation. The packages shall be durable and they shall endure normal exertions during transport.

Products must NOT be packed in individual polybags.
The products must be dry before being packed.

The packages shall be marked according to given instructions.

5. Quality Control

The Supplier shall follow the instructions given by Lindström Group in this Quality Assurance Handbook when producing Lindström products. The Supplier shall have an internal quality assurance system for quality control online.

Quality control shall be done, without any exception, for all incoming materials and accessories, during production and for the finished products.

Lindström Group or by its nominated representative carries out quality control during production or for finished products according to what is described in Volume 1 of this Handbook.